

# Terms of Service

## **Mulch Unlimited Inc. Terms of Service for Rental Containers**

Mulch Unlimited Inc. offers 15 cubic yard roll off containers, with a weight limit of 14,000 lbs. Service consist of delivering container trucks and hauling waste disposal materials. Please inquire about cost and fees. We accept Visa, MasterCard, Discover, Cash and Checks. Additional charges may include but not limited to: Overweight fees, service attempts, extra daily rental fees etc.

### **Waste Materials:**

Customer approves that the materials placed into the container are waste materials as defined below and shall contain no other substances or excluded substances. Waste material is solid trash, construction debris, wood or brush provided by the customer excluding but not limited to radioactive materials, highly flammable, explosive, biomedical, infectious, toxic or hazardous material. Hazardous materials are listed and defined by the United States Environmental Protection agency & other agencies involved in the Resource Conservation Recovery Act of 1967 applicable by law. Other prohibited items include but are not limited to, liquids, solvents, chemicals, Freon, batteries, medical waste, biohazards, gasoline, oil, paint cans, propane tanks, lead paint materials, or asbestos.

Liability and extra fines or fees for any excluded waste products listed above shall remain with the customer.

### **Extra Fees & service attempts:**

Extra fees may apply to appliances, furniture, box springs, air conditioners, tires, televisions, computers, freezers, and refrigerators.

If Mulch Unlimited Inc. is unable to make a delivery and/or removal due to lack of accessibility or safety hazards the customer will be contacted and charged a \$50 service attempt fee.

### **Equipment Care:**

All containers distributed to the customer are property of Mulch Unlimited Inc. The customer assumes full responsibility and care of the container. Any damages, movement, or loss of a container will be charged to the customer. All claims made out of improper use will be the customer's sole responsibility. The customer is responsible for any injuries, suits, penalties, and fines that may arise with improper use or access to the container. It is the customer's responsibility to ensure all containers are secure until it is picked up by Mulch Unlimited. Leaving the site unattended does not excuse the customer of liability or charges for contamination and overages.

**Driveways/Parking:**

Customer authorizes that all access locations provided for containers is adequate to hold the weight of all equipment and vehicles to complete the services. Customer is responsible for any permits needed to make a delivery. Mulch Unlimited Inc. and our driver shall not be responsible for any damage to any pavement or subsurface to complete the service. In addition Mulch Unlimited Inc. and our driver is not responsible for damage to any utilities, property, lawns, fences, landscaping, or other similar exterior items during the time of service.

**Cancellation Policy:**

For cancellations please call during our normal business hours 24 hours in advance of the scheduled delivery date. Monday-Friday from 7:30am-5pm and Saturdays from 8am-3pm. Saturday hours are seasonal. Changes made to an order after the container has been dispatched will result in an additional delivery fee.

**Contact Information:**

**Phone #730-4166**

**Fax #730-4611**

**\*Please inquire about yearly contracts & visit our website at [www. MulchUnlimited.com](http://www.MulchUnlimited.com)**